

ZUERCHER

SOFTWARE LICENSE AND SERVICE AGREEMENT

Lumpkin County

Amendment PowerPhone Interface

August 6, 2015

PowerPhone Interface AMENDMENT to the AGREEMENT made the July 21, 2011, by and between Lumpkin County, a political subdivision of the State of Georgia (the “Customer”), having its principle place of business at 99 Courthouse Hill, Suite A, Dahlonega, Georgia, and Zuercher Technologies LLC (“Zuercher”), having its principal place of business at 5121 South Solberg Avenue, Suite 150, Sioux Falls, South Dakota.

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1. Software and Services

Zuercher will provide the following software and services.

1.1.1. CAD - PowerPhone Interface (Import & Export)

This interface to PowerPhone will integrate with the existing Zuercher CAD functionality. This is a two-way interface with the PowerPhone's Computer Aided Call Handling (CACH) software. Dispatchers can manually launch the PowerPhone application from Zuercher CAD or have CAD launch it automatically based on incident codes. Once PowerPhone is launched, the dispatcher finishes the CACH call within PowerPhone. Upon accepting dispatch recommendations, the questions and responses from PowerPhone will be updated within the CAD Call for Service Command Log along with any changes to the incident code.

- Zuercher requires the Customer to be the main point of contact to Powerphone.
- PowerPhone is responsible for ensuring CACH incident codes match Zuercher CAD incident codes and that each client workstation using CACH is configured to use the Zuercher interface.

All costs related to Zuercher's implementation of the above interface is represented in the following pricing. Any third party costs or charges incurred related to the implementation of the above interface will be the responsibility of the Customer.

Zuercher Technologies is not responsible for any costs incurred by PowerPhone to implement its end of the interface.

Except as modified herein, the terms and conditions of the July 21, 2011 Agreement shall remain in full force and effect.

2. Pricing

Software	Qty	Price	Total
CAD - PowerPhone Interface (Import & Export)	1	\$ 5,000	\$ 5,000
Software Pre-Discout Subtotal			\$ 5,000
Software Discount			\$ (500)
Software Total			\$ 4,500
Services	Qty	Price	Total
Professional Services	1	\$ 500	\$ 500
Services Total			\$ 500

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TOTALS		Total
Software Pre-Discount Subtotal	\$	5,000
Software Servers Discount	\$	(500)
Software Total	\$	4,500
Services Total	\$	500
TOTAL	\$	5,000
Maintenance & Support (Year 1)	\$	0
Maintenance & Support (Year 2)	\$	750
Maintenance & Support (Year 3)	\$	788
Maintenance & Support (Year 4)	\$	827
Maintenance & Support (Year 5)	\$	868

The total amount of this contract is \$5,000, which is due upon contract execution.

Commencing one year after the contract execution, an annual maintenance fee of \$750 will be due. Thereafter, the amount due will increase in an amount not to exceed 5% the following years.

The terms and conditions and all previously agreed to Software, Services, and Payments of the July 21, 2011 Agreement shall remain in full force and effect. Software, Services, Pricing and Payments included in this Amendment are in addition to any previous agreements, not in replacement thereof.

The Customer has read and agrees to all of the attached and incorporated terms and conditions.

Lumpkin County

Jeff Cantrell
E911 Director

Signature

Date

Zuercher Technologies LLC

Michael Zuercher
CEO

Signature

Date